



System Limited Warranty

Twin-Air Products, Inc. warranty on systems manufactured new from Twin-Air is 3 years from date of purchase or 36,000 miles, whichever comes first. Twin-Air Products, Inc. Limited Warranty only applies to the original owner. Twin-Air warrants against defect in materials under “normal wear & tear” for a 3 year period from date of purchase, or 36,000 miles. Twin-Air will warrant diagnostic, repair, and labor only if prior authorization is given from Twin-Air Products, Inc.

To file a warranty claim you must contact Twin-Air Products, Inc. at (574) 295-1129 or the source where the system was installed. Please have the following information available:

- Twin-Air serial number located on unit
- Year and Model of vehicle
- Purchase date
- Name of company who manufactured/upfitted the vehicle
- Nature of defect

You must have prior authorization from Twin-air Products, Inc. in order to bill for warranty claim or to return any item

This warranty does not apply to components outside the continental United States, Hawaii, or Alaska.

The warranty set forth above is exclusive, and no other warranty, whether written or oral, is expressed or implied.

Limitation of Warranty

Twin-Air Products, Inc. will not warrant against improper installation, negligence, accident, and lack of maintenance. Incidental, consequential damages, or commercial losses from any cause are not the liability of Twin-Air Products, Inc. under any circumstances. Any diagnostics, alteration or repair to a component without prior authorization from Twin-Air Products, Inc. will not be covered under above warranty. Twin-Air Products, Inc. is not liable for the towing, equipment rental, loss of time, or any other expenses or damages while the equipment is not operational.

During the warranty period, Twin-Air products, Inc. will, at its option, either repair or replace the component that proves to be defective.